To Whom It May Concern

Chiswick Auctions has worked with Swan Digital since the late 80s / early 90s, when the company was in its infancy. Chiswick Auctions now has a turnover of £12m and employs some 60 staff. Through this evolution, Swan Digital has remained our partner – for our IT requirements including all hardware, software, internet and printing; for our lighting requirements; for our electrical requirements; and for our carpentry/building work requirements.

On IT, Swan Digital provide all our hardware and software, including server provision, printing, telephony, audio-visual and so on. A member of Swan Digital visits our premises twice a month to trouble-shoot any software or hardware issues. In addition, their technicians are always available on the telephone, and can 'remote-on' to our laptops to address any issues immediately. They are always up-to-date with the latest IT changes, and I trust their advice.

On lighting, Swan Digital has supplied and fitted all our lighting in our public galleries and sale rooms as well as our offices.

On electrics, Swan Digital has supplied and fitted all our electrical requirements including new plug sockets and the provision of the electrics associated with any new fitting. For example, when moving into new premises, Swan Digital has assessed the current electrical provision and scaled-up as required, including replacing out-of-date or worn cables. They have also attended at short notice if there has been a health and safety issue.

On carpentry and building work, Swan Digital has supplied and built a new server room, reception desks and other maintenance across the auction house. The work has always been to a first class standard with great attention paid to the correct type of wood, joinery and finishes.

I have no hesitation on recommending Swan Digital to new customers.

Nick Greenwood

Director- Operations and HR

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